

## Helicopter Operations Safety Committee (HOSC) Minutes Package

3-April-2019

Location:

Cougar helicopters

### Reviewed Previous Minutes

3 of 5 operators have provided requested signatories information  
Charter update will be issued for signatures following provision of these details

### Future Agenda items/ New Business

#### **New offshore approach**

- The NDB /ARA approach has been cancelled
- NDB is no longer required for Helicopter Operations in the NL offshore
- New approach is titled “Special Helicopter Procedure”
  - Effective date 1-April, 2019
  - RNAV/ARA approach (GPS + RADAR)
  - Leverages technology to enhance safety and performance
    - Reduced flight crew workload
    - Better approach
    - All CHI flight crews are trained and current

#### **Cabin Observer**

- Communication tool on board all aircraft to assist with Passenger & Flight Crew communication
- Some issues identified and communicated to HOSC, these have been discussed with the Helicopter Service Provider and have been addressed. Primary concern was with making all passengers aware of the location of the user card and headset. There is not always a volunteer and all passengers should be made aware of the location.

#### **OHSI Recommendation 7**

- OHSI Rec 8 to be reviewed to determine if it will remain aligned with proposed changes to Rec 7
  - Subgroup to conduct
- CNLOPB internal discussions regarding reporting criteria as it applies to the proposed Rec 7 changes , are taking place

#### **Post HOSC Minutes at Cougar for Review by Workforce**

- Minutes are now posted at the Heliport KIOSK with the Customer Flight Notifications
- Plan is to also utilize Posters to advise personnel of the location

#### **Heliport Vending Machine**

- HOSC representative met with the Helicopter Service Provider and the Operators vending machine provider to discuss options for improvement  
(This discussion is specific to the card vending machines)
- Inventory
  - The vending machines communicate inventory levels to the vendor via an APP
    - The thresholds for awareness and restock have been improved
      - Reduced volumes will be identified sooner
      - Restock will be initiated earlier than previously
- Special Dietary Requirements
  - Work is underway to:
    - Create a poster which lists all contents of the vending machines and colour codes the items to dietary requirements (i.e. Diabetes, Gluten free)
    - Upgrade the vending machine labels so that the colour codes are displayed by each item

#### **HOSC Participants**

- Canadian Helicopters will be invited to participate in future HOSC meetings

Next Meeting 09:00 Wednesday, June 26, 2019 9:00 AM at Suncor Kelsey Drive